

Maquoketa Housing Authority **563-563-5601**  
Operation New View Maquoketa Office - weatherization  
**563-652-5197**  
IA Dept. of Ag. Rural Development (regional office, Tipton)  
**563-886-6006**

### Information and Assistance

211 Information & Referral (Project Concern) (Dubuque)  
**211**  
Scenic Valley Area Agency on Aging (Maquoketa office)  
**563-652-6771**

### Insurance Problems

SHIIP (Senior Health Insurance Information Program) *at the Jackson County Regional Health Center, Maquoketa*  
**563-652-4000**  
National Insurance Consumer Help Line, Washington D.C.  
**800-942-4242**

### Legal Assistance

Legal Hot Line for Older Adults **800-992-8161**  
IA Legal Aid, NE Region Office (Dubuque) **800-942-4619**

### Transportation (Assisted)

Regional Transit Authority (RTA) **563-652-6771**

*If You Have Questions about  
Issues or Services  
not Included Here,  
Such as Senior Housing  
or Family Caregiving,  
Please Call Our  
Jackson County Office:  
**563-652-6771***

Scenic Valley  
Area VIII  
Agency  
on Aging's  
programs  
and policies  
are  
consistent  
with  
pertinent  
federal  
and state  
nondiscrimination  
regulations  
and laws  
regarding  
race,  
color,  
national  
origin,  
sex,  
age,  
and  
handicap.



1000 E. Quarry Street  
Maquoketa, IA 52060  
563-652-6771

## Quick Guide

*to Non-Profit Agencies\* &  
Public Organizations of Interest  
to Persons Age 60 & Older*

\*For-profit agencies that are Medicaid providers for Jackson County are also listed here. This guide is not an attempt to include all possible service providers.

**Jackson County**

This guide was created from information provided by the agencies and services listed. Users are encouraged to contact them directly for updates and specifics.

Printed 2/2009

## Adult Abuse/ Neglect/Exploitation

For those living at home: IA Dept. of Human Services  
(Jackson County - located in Bellevue) **563-672-9501**

For those living in long term care facilities:

IA Dept./Inspections & Appeals-Des Moines **515-281-4115**  
YWCA Domestic Violence/Sexual Assault Resource Center  
Clinton (Main Center) **563-242-2118**  
Maquoketa (Satellite Center) **563-652-4162**  
24-Hour Crisis Line (serves both centers) **1-800-381-9319**

## Adult Day Services

Cozy Corner Adult Day (Dubuque) **563-690-6900**  
Jackson County Adult Day (Maquoketa) **563-652-6771**  
Stonehill Adult Day (Dubuque) **563-557-7180**

## Care in the Home (Home Health, Homemaking, etc.)

Above & Beyond Nursing Care (Monticello) **319-965-9637**  
Clinton Visiting Nurse Assoc. & Hospice **563-242-7168**  
Comfort Care Medicare, Inc. (Davenport) **563-823-0920**  
Community Care, Inc. (Charlotte) **563-677-2231**  
Eastern Iowa Visiting Nurse Assc. (Dyersville) **866-671-5242**  
Finley Home Healthcare (Dubuque) **563-583-5833**  
Genesis VNA & Hospice (Clinton) **563-242-7165**  
Heartland Hospice Services (Davenport) **866-701-6371**  
Home Instead (Maquoketa) **563-652-2666**  
Jackson County Regional HC Home Health (Maquoketa) **563-652-4048**  
Mercy Home Care (Dubuque) **563-589-8118**  
Mercy Home Care & Hospice (Clinton) **563-244-3766**  
Ultimate Nursing Services of IA (Newton) **800-383-1303**  
Visiting Nurse Association (Dubuque) **800-862-6133**

## Congregate, Frozen & Home Delivered Meals

### Congregate and Frozen Meals

Bellevue Community Center (M-F) **563-872-4666**

Jackson County Senior Center (Maquoketa) **563-652-6771**

### Home Delivered Meals

Bellevue Community Center (M-F) **563-872-4666**  
Maquoketa Meals on Wheels (M-F)  
(at the Jackson County Regional Health Center, Maquoketa) **563-652-2474**

## Counseling/ Mental Health

Area Substance Abuse Council (Maquoketa) **563-652-2215**  
Catholic Charities (Dubuque Diocese) **800-772-2758**  
Finley Hospital Summit Center (Dubuque) **563-589-2394**  
Hillcrest Family Services (Maquoketa) **563-652-4958**

## Consumer Protection

Iowa Attorney General's Office (Des Moines) **563-652-4923**

## Disaster Relief

Red Cross of the Tri-States (Dubuque) **563-583-6451**

## Emergency Assistance

### Community Food Pantries

Andrew Involvement Group **563-672-3401**  
Bellevue Bread Basket **563-872-3323**  
Bernard Area Food Pantry **563-879-3496**  
Maquoketa Comm. Cupboard **563-652-4420**  
Preston Manna Center **563-689-5306**

### Government Agencies

Jackson County Dept of Human Serv. (Bellevue) **563-672-9501**  
Jackson County General Relief (Maquoketa) **563-652-6979**  
Jackson County Veteran's Affairs (Maquoketa) **563-652-0070**

### Other Assistance

Maquoketa Community Services **563-652-2640**  
Operation New View (Maquoketa) **563-652-5197**  
Salvation Army (through Maquoketa Police) **652-2468**

## Emergency Response Systems

Genesis Hospital (Davenport) **563-421-1000**  
Maquoketa Valley - *First Call (Anamosa)* **800-927-6068**  
Mercy Medical Ctr (Dubuque) *Lifeline* **563-589-8791**  
Mercy Medical Center (Clinton) **563-244-5555**

## Employment Programs

Iowa Workforce Development Center (Maquoketa) **563-652-5000**  
AARP Senior Community Service Employment (Dubuque) **563-582-0902**

## Financial Assistance

### Government Agencies

Jackson County Dept of Human Services (Bellevue) **563-672-9501**  
Social Security Admin. (Dubuque) **563-582-3626**  
Veteran's Affairs (Maquoketa) **563-652-0070**

### Payee Services

DAC (Maquoketa) **563-652-5252**  
Protective Payee - Jackson County (Maquoketa) **563-652-6979**

## Financial Education

Iowa State University Extension (Maquoketa office) **563-652-4923**

## Fuel (Heating) Assistance

Operation New View (Maquoketa) **563-652-5197**

## Housing Assistance/Repair/Maintenance

Community Block Grant **563-642-2486**  
**1-800-942-4648**  
DAC, Inc. (Maquoketa) **563-652-5252**  
Eastern Iowa Regional Housing Auth. **563-556-4166**