

## Home Repair/Home Remodeling

Dubuque City Housing Services 589-4239  
Operation New View 556-5130  
USDA Rural Development (Regional Office) (563) 652-3237

## Information & Assistance for Older Adults

Scenic Valley Area Agency on Aging 588-3970  
(Callers outside Dubuque) 888-238-0831

## Legal Assistance

Iowa Consumer Protection (515) 281-5926  
(Attorney General's Office, Des Moines)  
Legal Hotline for Older Adults (800) 992-8161  
IA Legal Aid - Northeast Iowa Office 588-4653  
Small Claims Court - Dubuque County 589-4419

## Medical Equipment

American Cancer Society (for cancer patients) 583-8249  
American Home Patient 556-8118  
Cedar Valley Mobility 1-800-603-9857  
Cedar Valley Medication Monitor 1-877-652-6329  
DuMed 557-1004  
IA Dept. for the Blind (Cedar Falls) (888) 378-4397  
IPAT/Iowa Compass (Iowa City) (800)779-2001  
Finley-Hartig Homecare 588-8707  
Mercy Home Care Store 589-8282  
Tri-State Blind Society 556-8746  
Veteran's Administration (800) 827-1000  
(Regional Des Moines office)

## Rent Assistance

City of Dubuque Housing Services 589-4230  
Eastern Iowa Regional Housing 556-4166

## Transportation

DuRide 451-4999  
Keyline 589-4196  
Keyline Minibus 690-6464  
Regional Transit Authority (800) 839-5005

## Volunteer Opportunities

RSVP (Retired & Senior Volunteer Program) at Finley Hospital 589-2655  
SMP Educational Speakers - Scenic Valley AAA 588-3970  
Foster Grandparenting - Project Concern 588-3980

If You Have Questions about Issues  
or Services not Included Here,  
Such as Senior Housing,  
Please call our Dubuque County Office:  
563-588-3970

Scenic Valley Area VIII Agency on Aging's programs and policies are consistent with pertinent federal and state nondiscrimination regulations and laws regarding race, color, national origin, sex, age, and handicap.

Updated 2010



Fountain Park  
Springs Building  
2728 Asbury Rd.  
Dubuque, IA 52001  
(563) 588-3970

# Quick Guide

*to Non-Profit Agencies\* &  
Public Organizations of Interest  
to Persons Age 60 and Older.*

\*For-profit agencies that are Medicaid providers for Dubuque County are also listed here. When an office phone is outside of Dubuque County, this is indicated. This guide is not an attempt to include all possible service providers.

**Dubuque County**

This guide was created from information provided by the agencies and services listed. Users are encouraged to contact them directly for updates and specifics.

## 211 Phone Information & Referral (Project Concern) 211

### Adult Abuse/Neglect/Exploitation

Department of Human Services 557-8251  
Dept. of Human Services Toll-free 24-Hr Line 800-362-2178

### Adult Day Care

Cozy Corner Adult Day Care 690-6900  
Stonehill Adult Center 557-7180

### Care in the Home

Above & Beyond Home Health Care (Monticello) 1-877-465-3059  
Eastern Iowa Visting Nurse Assoc. (Monticello) (319) 465-6299  
Finley Home Healthcare 583-5833  
Girling Health Care (DeWitt) (800) 225-8999  
Heartland Hospice Services 584-9223  
Home Instead 585-1409  
Hospice of Dubuque 582-1220  
Luther Manor Care at Home 588-1145  
Mercy Home Care 589-8118  
TLC In Home Care (Clinton) 563-242-2977  
Ultimate Nursing Services of Iowa (Anamosa) (800) 383-1303  
Visiting Nurse Association 556-6200

### Care/Case Management

Scenic Valley Area Agency on Aging 588-3970

### Caregiver Assistance

Alzheimer's Association 589-0030  
Scenic Valley Area Agency on Aging 588-3970

### Community Health Care Facilities

Crescent Community Health Care 690-2850  
VA Clinic 588-5520

### Congregate Meals

Alverno Apartments (lunch M-F, 11:30 am) 582-2364

### Congregate Meals, *continued*

Cascade Senior Center (lunch M-F, 11:30 am) 563-852-3047  
Dubuque Area Labor Harvest (breakfast, Sat. 7-9) 588-1415  
Dubuque Rescue Mission 583-1394  
(breakfast M-F 6:30 - 7:15, Sun 8 - 8:45; lunch M-Sat 11:30  
-12:45, Sun 1:30-2:15; supper M,T, F 5 - 5:45)  
Ecumenical Tower (lunch M-F, 11 am) 556-5586  
Farley Fireman's Hall (lunch T & Th, 11:30 am) (563) 875-2600  
1st Congregational United Church of Christ 582-3648  
(supper Thursday, 5:30)  
Heritage House New Vienna (563) 875-2600  
(lunch 2nd & 4th TH at 11:30)  
Hills & Dales LifeTime Center (lunch M-F, 11:30) 556-3305  
Hope House Catholic Worker (supper, T&Th, 6) 582-9079  
St. Francis Center, Dyersville (lunch M-F, 11:30) 875-2600  
St. Luke's Methodist Church (supper Sat. 5:30) 582-4543  
St. Patrick Church (supper, Wed. 5:00 pm) 583-9749

### Counseling

Catholic Charities (Dubuque Archdiocese) 588-0558  
Crisis Line (Project Concern Helpline) 588-4016  
Crossroads Counseling Center 556-0699  
Hillcrest Family Services 583-7357  
Riverview Center 557-0310  
(Sexual Assault Intervention/Prevention)  
Substance Abuse Services Center 582-3784  
Finley Hospital Summit Health Center for older adults 557-2777  
Tuming Point Treatment Center - Mercy Medical Center 589-8920

### Employment

AARP Senior Employment 582-0902  
Goodwill Employment Services 583-8859  
Iowa Div. of Vocational Rehab Services 588-4697  
Iowa Workforce Development Center 556-5800

### Emergency Response Systems

Maquoketa Valley First Call (Anamosa) (800) 927-6068  
Mercy Medical Center's Lifeline 589-8791

### Financial Assistance

Department of Human Services 557-8251  
Dubuque County Comm. on Veteran's Affairs 589-7840  
Social Security Administration 582-3626

### Financial Education

Iowa State University Extension 583-6496

### Food, Shelter, Clothing and Fuel

American Red Cross 583-6451  
(for those affected by fire or disaster)  
Department of Human Services 557-8251  
Dubuque Area Labor Harvest 588-1415  
Dubuque Food Pantry 583-4440  
Operation New View 556-5130  
Dubuque Rescue Mission 583-1394  
General Relief 589-7892  
Salvation Army 556-1573  
St. Vincent de Paul 584-2225

### Health Care Payments

Department of Human Services 557-8251  
Dubuque County Comm. of Veteran's Affairs 589-7840  
Social Security Administration 582-3626  
Senior Health Insurance Information Program (SHIIP)  
589-2673  
Veteran's Administration (800) 827-1000

### Home Delivered Meals

Cascade Senior Citizen's Center (563) 852-3047  
Dubuque - Scenic Valley Area Agency on Aging 588-3970  
To begin meals in Dyersville, Farley, & New Vienna, call  
St. Francis Community Center (Dyersville): (563) 875-2600  
Mom's Meals (Nevada, IA) (866) 204-6111  
(delivers cold packed food that must be refrigerated)